

## Professional Experience

### PhD Intern | March-May 2021

Microsoft Research, Social Media Collective

- Analyze the change over time in social media companies' policies about tech-facilitated harms

### Sr. Researcher, Digital Ethnography | 2020-Present

Edgyrders; European Commission, Next Generation Internet Forward - Horizon 2020

- Drive execution of ethnographic coding from ~4K data; collaborate with cross-cutting teams to visualize findings.
- Translate findings into presentations and reports for internal/external stakeholders.

### Qualitative Researcher | 2016-2021

PhD Dissertation, Oxford Internet Institute

- Research on how sexual harassment reporting technologies impact students' reporting behavior.
- Findings include: institutional dis/trust is a major factor that impacts how students use reporting systems; technical literacy enables users to report creatively.
- Scoped, fundraised, and executed research design incl. developing interface analysis, recruiting and interviewing nearly 40 participants, and observing workplaces.
- Developed 15 actionable recommendations for technologists and policymakers.
- Convened, programmed, and fundraised over \$16K for a [workshop](#) on design ethics and gender-based violence with policymakers, academics, and activists.
- Communicated findings for [public audiences](#).

### Qualitative Researcher | 2015-2016

Thames Valley Police Predictive Harm Analytics Project

- Reviewed methodologies for predictive risk assessment models in child protection
- Developed a brief on child protection, surveillance, and privacy for internal stakeholders
- Designed and conducted filed interviews and workplace observations.

### User Researcher | 2014-2015

Seoul Crisis Center for Women and Children

- Interviewed victims, families, and frontline workers on how technologies impact their help-seeking experience.
- Spearheaded design brainstorming sessions with technologists and participants.

- Evaluated the accessibility, privacy, security, and usability of existing safety technologies.

## Research Areas

ethnographic methods; gender-based violence; help-seeking behavior; interface analysis; public policy; research ethics; trust and safety.

## Education

### PhD, University of Oxford | 2021

Oxford Internet Institute

### MSc, University of Oxford | 2016

Oxford Internet Institute

### BA, Harvard University | 2014

Gender & Sexuality Studies; Social Studies

## Reports

**Co-writer.** [Report](#) on digital rights and AI during COVID-19. *Digital Freedom Fund*. 2020.

**Contributor.** UN Special Rapporteur's [report](#) on digital technologies, racial equality, and human rights. *UCLA Center for Critical Internet Inquiry*. 2020.

## Selected Presentations

"Translation tutorial: Tech ethics beyond 'broader impact'"

- FAccT*. 2021.

"Ethnography and the Internet: Social semantic network analysis (SSNA) for digital policy."

- Next Generation Internet Policy Summit*. Brussels, Belgium. 2020.

"The Imaginaries of campus rape and data in sexual harassment reporting softwares."

- Data Justice*. Cardiff, UK. 2021.
- Korean Institute for Gender Equality Promotion and Education*. Ulsan, South Korea. 2019.

## Leadership & Service

**Advisor for the Social Sciences** | University of Oxford

**Residential Dean** | University of Oxford | 2016-2020

**Board Member** | Know Your IX | 2013-2019

## Skills & Interests

Fluent in Korean: S/R/W. Flute. Film. Bouldering. Hiking.